

Product Stopped Working

FAQ

Posted by:

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Q: My product just stopped working for no reason, what can I do?

This information is good for all products.

If your product stops working follow these steps:

1. Check to be sure you have permission to run scripts on the land parcel and be sure the object is set to the right group if needed. [More Info >](#)

2. Reset the Scripts as follows:

Second Life Viewer 2: Open object in EDIT/BUILD and click on BUILD at very top of screen, then choose Scripts>Reset Scripts.

Original Second Life Viewer: Open object in EDIT and click on TOOLS at very top of screen, then choose "Reset Scripts in Selection."

3. If it is still not working be sure you do not have special characters in your settings or Configuration notecard. Some special characters, especially commas, can cause loading errors. If that is the case, remove special characters from note and reset as instructed above.