

Product Not Delivered Policies

Posted by:

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Item purchased was not delivered.

If you purchase an item either in-world or from the web and it is not delivered to you please [Contact Us](#) and we will attempt to re-deliver it as soon as possible.

Please include as much information about the transaction as possible, including the item name and price and the date of transaction.

You can Copy the information directly from your **Transaction History** on the [Second Life](#) website.

[Send an email](#) for the fastest response and be sure to include your avatar name. Or you can IM *Alicia Stella* in-world and leave a message with your information.